



Booking and Cancellation terms and conditions

Bookings

Please read our website carefully and ensure you are aware of the packages we offer. If you wish to make a booking, please complete the booking form and submit to Woodventurers to be reviewed. Once your booking form has been received; then a member of the team will contact you and begin the consultation process .

The minimum booking for a Woodventurers package will be for 3 x 2 hour sessions.

Fees - deposit

A non-refundable deposit of 25% of the total initial fee will be requested to secure the booking.

Consultation Process

Following confirmation of your booking a bespoke programme of sessions will then be designed in partnership with the customer and other relevant parties. The final programme plan must be agreed by both the customer and Woodventurers at least 1 week before commencement of the programme.

Fees - Balance

The remaining balance must be paid 5 working days prior to the first Woodland Learning session commencing.

Cancellations of individual sessions

Notice given by customer

More than 48 hours

Applicable fee / procedure

The session may be rearranged to another suitable time, at the convenience of the client and Woodventurers. This will incur an admin fee of £30.

Less than 48 hours

The session will be charged at the usual fee.



Alterations / Cancellations of Woodland Learning or Sessions by Woodventurers.

It may be necessary for Woodventurers to change the content and timing of a programme of sessions, the Woodland Tutors, or the venue. In the unlikely event of the Woodland Learning programme being cancelled by Woodventurers, a full refund will be made or the customer may transfer the booking to an alternative date free of charge. For all bookings, the liability of Woodventurers shall be limited to the amount of the fee actually paid to Woodventurers by the customer.